# [zTrip Rides](#)

Age Requirements

18 and over

Available 24/7

Yes

Intake Process

There are 4 ways to get a ride: use the zTrip app; call by phone; hail on the street; or book on the website.

Intake Contact Telephone

(757) 855-3333

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

zTrip

[https://www.ztrip.com/tidewater/](https://www.ztrip.com/tidewater/)

[https://www.facebook.com/myzTrip](https://www.facebook.com/myzTrip)

Main

(757) 855-3333

Toll-Free

(855) 699-8747

6304 Sewells Point Road

23513 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

zTrip in Tidewater is the new face of taxis. zTrip users in Williamsburg, Jamestown, Newport News, Hampton, Norfolk, and Chesapeake can request and pay for rides through four different options.

- Through the zTrip app after you [download the app](#) and create a free account
- Call the customer service line at 757-855-3333
- Hail on the street, just like a taxi, just hop in.
- [Book on the website](#), another alternative without a smartphone.

If using the app, all you have to do is enter your destination, choose now or later for your desired pick-up time, choose which vehicle meets your requirements, and book the ride.

The types of vehicles offered are sedans, like taxi cars; vans, so they are big enough for you and others; or wheelchair-accessible vehicles.

Service Area(s)
Chesapeake City

,

Hampton City

,

James City County

,

Newport News City

,

Norfolk City

,

Poquoson City

,

Portsmouth City

,

Williamsburg City

,

York County