Taxi Service, Wheelchair Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

Voice announcements

Age Requirements

No Age Requirement

Available 24/7

Yes

Intake Process

Use the app, call, hail on the street and Book on the website. Reservations can be made in advance.

Intake Contact Telephone

(855) 699-8747

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

zTrip

https://www.ztrip.com/tidewater/

Main

(757) 855-3333

Toll-Free

(855) 699-8747

6304 Sewells Point Road

23513 VA

United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm

Saturday: Closed Sunday: Closed

Additional Availability Comments

Administration hours are Monday through Friday. A ride can be requested 24/7

Fee Structure Fee Range

Payment Method(s)

Cash only

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Credit / Debit

Languages Spoken

English

Hampton Roads Transportation, Coastal Ride is now Norfolk zTrip which is a taxi service. The fleet of vehicles has wheelchair-accessible vans which need to be reserved in advance to ensure availability.

Dispatch service is open 24 hours, 7 days a week, 365 days a year. In addition to calling for a reservation, customers can book a cab using the zTrip app or book through the website.

Service Area(s)

Chesapeake City

,

Hampton City

,

Newport News City

,

Norfolk City

,

Portsmouth City

,

Suffolk City

,

Virginia Beach City