Accessible Transportation

We can accommodate riders with: Manual wheelchairs

Personal Care Attendants

Powered wheelchairs Age Requirements No Age Requirement Available 24/7 No Other Eligibility Criteria Services are intended for seniors and people of any age with a disability. Intake Contact **Customer Service Center** Intake Process There are numerous transportation options. Visit the website to learn more and see which service best suits your needs. Intake Contact Telephone (703) 228-1700 **Report Problems** Call the Agency Arlington Aging and Disability Services https://www.arlingtonva.us/Government/Departments/DHS/Aging-Disability https://www.arlingtonva.us/Government/Departments/DHS/Aging-Disability/Resource... Main (703) 228-1700 TTY/TTD (703) 228-1788 2100 Washington Boulevard, 4th Floor 22204 VA **United States**

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Fee Range Payment Method(s) Private Pay Languages Spoken English

Spanish

MetroAccess is a "curb to curb" public transportation that serves people who are unable to use the bus or rail system as a direct result of a physical, developmental, or behavioral health disability. It is a regional paratransit service sponsored by the Washington Metropolitan Area Transit Authority (WMATA). Eligible passengers may travel anywhere in the WMATA service area, and there are no restrictions on the purpose of the trip. To use MetroAccess, individuals must complete an <u>application</u> and be certified prior to booking trips. The fare depends on the distance traveled. In Arlington, MetroAccess-eligible persons can also use STAR (Specialized Transportation for Arlington Residents). For assistance with the application process and filling out the required forms, call the Arlington County Aging and Disability Services Customer Service Center at 703-228-1700.

Please visit our <u>website</u> for more information and to view the entire <u>Transportation</u> <u>Services for Older Adults Guide</u> in English or in <u>Spanish</u>.

Service Area(s) Arlington County Email arlaaa@arlingtonva.us