Accessible Transportation

We can accommodate riders with: Manual wheelchairs

Powered wheelchairs Age Requirements No Age Requirement Available 24/7 No **Intake Process** Reservations for next-day service may be arranged by calling the Petersburg Area Transit (PAT) administrative offices at 804-324-5658, 24 hours a day. Confirmation will be made the same day or the morning of the next day. Intake Contact Telephone (804) 324-5658 **Report Problems** Call the Agency Self Refer Yes Petersburg Area Transit https://www.petersburgva.gov/299/Petersburg-Area-Transit Main (804) 733-2450 100 West Washington Street 23803 VA United States Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed

Additional Availability Comments

Para-transit service is available from 6:00 a.m. until 6:15 p.m. Monday thru Friday and 7:00 a.m. until 6:15 p.m. on Saturday. Paratransit is not in service on the following holidays - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Fee Structure No Fee Languages Spoken English

Petersburg Area Transit (PAT) is committed to improving the riding experience and availability of public transportation in the Southside region for local residents, businesses, and visitors of Petersburg, Hopewell, Colonial Heights, and the surrounding counties. Petersburg Area Transit transports on average 57,000 passengers a month, aiming to connect people, jobs, and communities. PAT offers connections to downtown Richmond through GRTC and the greater United States via Greyhound from the Petersburg Multimodal Passenger Station.

ADA (Americans with Disabilities Act) Paratransit Service is for Senior Citizens, Medicare cardholders, and Persons with Disabilities (permanent or temporary) living within the city limits of Petersburg, Colonial Heights, or Hopewell or ³/₄ mile off the service areas. The paratransit service operates wheelchair-equipped vans providing curb-to-curb (door-to-door upon request) service for ADA-qualified passengers.

Also available is 65 Years Old Paratransit Service which is for persons 65 years old or older living in the City of Petersburg, the City of Colonial Heights, or the City of Hopewell.

Please read the <u>Para-Transit Brochure</u> found on the website.

Another specialized transportation option is the Freedom Mobility Program. Petersburg Area Transit has implemented this program for Veterans, Seniors (70 years or older), and persons with disabilities. Transportation is provided to McGuire Medical Center and VCU Medical Center. The cost for the service is \$3.50 each way and is available Monday through Friday.

Departure times to McGuire Medical Center and VCU Medical Center are 7:00 am, 9:00 am, 1:00 pm, and 3:00 pm.

For more information about the service contact:

- Cynthia Banks 804-733-2414 or

- Transit General Manager, Charles Koonce Jr. 804-733-2450 Ext. 2509.

Service Area(s) Colonial Heights City

Hopewell City

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Petersburg City Email <u>ckoonce@petersburg-va.org</u>