

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

Age Requirements

No Age Requirement

Intake Contact Email

questions@GLTOnline.com

Intake Process

Visit the website for information; call the office.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Greater Lynchburg Transit Company

<https://www.gltconline.com/>

<https://www.gltconline.com/paratransit/>

<https://www.facebook.com/lynchburgtransit/>

[m.me/lynchburgtransit](https://www.instagram.com/lynchburgtransit/)

Main

(434) 455-5080

419 Bradley Drive

24501 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Transportation service is offered Monday through Friday, from 5:00 am to 10:15 pm, and 10 routes on Saturday between 6:00 am and 10:15 pm No service is operated on New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

#### Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

Greater Lynchburg Transit Company (GLTC) operates 14 bus routes within the City of Lynchburg and a portion of Madison Heights.

Paratransit service, or 'PTS,' is a public transportation service offered by GLTC for eligible individuals whose disability prevents them from using the regular GLTC bus routes. The Americans with Disabilities Act (ADA) has established regulations and standards for this service. It is also sometimes called ADA service. These rides are provided in vehicles smaller than buses but may have more than one passenger aboard at one time. Rides can be requested from and to any location within the service area. GLTC's service area for PTS includes the entire city of Lynchburg and a three-quarter (3/4) mile radius around the bus routes that extend beyond the city limits.

PTS provides an origin-to-destination service. The PTS driver or operator will assist you with boarding and disembarking the vehicle, and will also help you secure yourself or your mobility device in the vehicle. For safety reasons, the operators must remain within sight of their vehicle, and can only assist you from the last door of your trip origin to the first door of your trip destination, if needed. The operators are unable to either enter a residence or business to assist you further or lift/carry you or your packages. If you need more assistance than we are able to provide, please indicate on your application that you will need a personal attendant or PCA.

Service Area(s)

Lynchburg City

Email

[feedback@GLTOnline.com](mailto:feedback@GLTOnline.com)