

## **Entry and Referral Call Center**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Process

Call or walk in. Adults ages 18 to 65 may walk in for a same day eligibility screening. Adults over age 65, children and youth, and people with development disability are served by calling Entry and Referral.

Intake Contact Telephone

(703) 383-8500

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Fairfax Falls Church Community Services Board

<http://www.fairfaxcounty.gov/csb>

Main

(703) 383-8500

Phone Emergency

(703) 573-5679

TTY/TTD

711

8221 Willow Oaks Corporate Drive

22031 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency Services are available 24 hours a day, seven days per week.

Fee Structure

Sliding Scale Fee

Payment Method(s)

Cash only

,

Cash or Check

,

Credit / Debit

,

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

The Fairfax-Falls Church Community Services Board (CSB) operates the CSB Entry and Referral Call Center. This center is the starting point for accessing intellectual disability, mental health, or substance abuse services through the CSB. Staff can take calls in English and Spanish and can access other languages when needed. Women and girls who are pregnant and intravenous drug users have priority for substance use disorder services.

Also offers the Project for Assistance in Transition from Homelessness (PATH) and Hypothermia Services which provides outreach services to individuals who are homeless and unsheltered.

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City