[Taxi Alternative, Through Smart Phone App, Charlottesville-Harrisonburg](#)

Age Requirements

18 and over

Available 24/7

Yes

Family

No

Intake Contact Email

support@uber.com

Intake Process

Search for a ride through the phone app.

Provider Refer

Yes

Report Problems

Other

Self Refer

Yes

Uber

https://www.uber.com/

https://www.uber.com/cities/charlottesville-va

(Smart Phone App via the Internet)

United States

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

Languages Spoken

English

Uber is a taxi alternative. Uber users in Blacksburg, Charlottesville, Hampton Roads, Harrisonburg, Roanoke, Richmond and Washington DC can request and pay for rides

through an app on their smartphones, using iPhone, Android, or BlackBerry apps. A map on their phone screen shows the exact location of Uber cars and how long it will take for a driver to pick them up. Drivers use their own cars to transport people.

Riders can use Uber 24 hours a day. Riders open the app when they are ready to ride and Uber connects them to a driver nearby. No reservations are required with Uber and there is no dispatcher to call. When heading to the airport and wanting to ensure a timely pickup, Riders should open the app 10 to 15 minutes before they normally would. This practice will helps riders know the current Estimated Time of Arrivals (ETAs) in your city. Riders track the driver's progress to their location. Riders can be notified when the driver arrives, so they can wait comfortably indoors.

Uber drivers are independent contractors. A rigorous screening process is done for each driver.

Visit the Help Center for more information or www.uber.com/cities to find out the offerings in your city.

Service Area(s)
Albemarle County
,
Buena Vista City
,
Charlottesville City
,
Harrisonburg City
,
Lexington City
,
Madison County
,
Nelson County
,
Orange County
,
Rockbridge County
,
Rockingham County
,

Shenandoah County

,

Staunton City

,

Waynesboro City