[E-Z Pass, Electronic Toll Payment, Customer Center Mail](#)

Age Requirements

18 and over

,

22-55

,

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves all drivers.

Family

No

Intake Contact Email

customerservice@ezpassva.com

Intake Process

Call or walk in for assistance. Some services are available through the website.

Intake Contact Telephone

(877) 762-7824

Provider Refer

Yes

Self Refer

Yes

E-ZPass

https://www.ezpassva.com/

https://www.ezpassva.com/EZPages/Application.aspx

Main

(877) 762-7824

Toll-Free

(877) 762-7824

TTY/TTD
(800) 828-1120

Customer Service Center
PO Box 1234
24422-1234 VA
United States

Monday: 7:00 am-7:00 pm
Tuesday: 7:00 am-7:00 pm
Wednesday: 7:00 am-7:00 pm
Thursday: 7:00 am-7:00 pm
Friday: 7:00 am-7:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
See program description for walk in center hours.
Fee Structure
Fixed Fee
Payment Method(s)
Credit / Debit
,
Private Pay
Languages Spoken
English
,
Spanish

E-ZPass is an automatic, electronic toll collection systems that quickly and efficiently moves traffic through toll facilities in Virginia and along much of the East Coast. A motorist with an E-ZPass transponder mounted on the inside of the windshield or on the license plate, can travel through E-ZPass toll lanes and the toll is automatically deducted from a pre-paid account. Virginia toll roads accepting E-Z Pass are available on the website.

You can order a transponder online.

Current E-ZPass States are Virginia, West Virginia, Maryland, Delaware, Pennsylvania, New Hampshire, New Jersey, New York, Ohio, Maine, Massachusetts, Indiana and Illinois.

Customer service centers are located across the state in areas with toll roads. The Northern Virginia site is:

Northern Virginia E-ZPass Customer Service Center, 610 Herndon Parkway, Suite 900, Herndon, Virginia 20170 Fax: 703-787-0945 Hours: Monday through Friday 8:00 AM-7:00 PM.

Service Area(s)
Alexandria City
,
Arlington County
,
Fairfax City
,
Fairfax County
,
Falls Church City
,
Loudoun County
,
Manassas City
,
Manassas Park City
,
Prince William County
Email
customerservice@ezpassva.com