

## **2-1-1 Virginia, Information and Referral, Southwest Region**

Age Requirements

0-5

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6-12

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13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Other Eligibility Criteria

Unrestricted

Family

No

Intake Contact Email

[info@councilofcommunityservices.org](mailto:info@councilofcommunityservices.org)

Intake Process

Call 2-1-1. Walk-ins and telephone referrals accepted.

Intake Contact Telephone

211

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Council of Community Services

<https://www.211virginia.org>

<https://www.facebook.com/ccsroanoke/>

<https://twitter.com/ccsroanoke>

Main

211

Toll-Free

(800) 354-3388

502 Campbell Avenue, SW

24016 VA

United States

Monday: 8:15 am-4:30 pm

Tuesday: 8:15 am-4:30 pm

Wednesday: 8:15 am-4:30 pm

Thursday: 8:15 am-4:30 pm

Friday: 8:15 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Multi-Lingual

2-1-1 Virginia is an information and referral agency. 2-1-1 Virginia is an easy to remember three digit phone number that will connect the caller to a trained Community Information and Referral Specialist who will assess the caller's needs and search a statewide database for community service agencies who may be able to assist. All calls are free and confidential.

The Council of Community Services houses a 2-1-1 Virginia information and referral call center to provide local health and human services resources.

Service Area(s)

Statewide

Email

[info@councilofcommunityservices.org](mailto:info@councilofcommunityservices.org)