

## Counseling and Support Services

Age Requirements

13-21

,

18 and over

Available 24/7

Yes

Family

Yes

Intake Contact Email

tlc.info@thelaurelcenter.org

Intake Process

Call the office/intake or hotline. Visit the website for information

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Laurel Center

<https://thelaurelcenter.org/>

Main

(540) 667-6160

Toll-Free

(888) 670-2942

Phone Emergency

(540) 667-6466

PO Box 14

22604 VA

United States

Additional Availability Comments

Office hours are Monday-Friday

Fee Structure

No Fee

## Languages Spoken

English

The Laurel Center supports the healing capacity of domestic and sexual violence survivors, their friends, and family through one-on-one crisis counseling and by offering several different types of support groups throughout the year.

**Individual Crisis Counseling:** With a focus on support and education, our counseling services provide a bridge between a moment of crisis and taking the next step toward healing. Whether the abuse or assault happened yesterday or years ago, to you or to someone you love, trained advocates are available to help you in your journey.

**Community Outreach & Education:** Laurel Center staff is available to provide educational programming to local community groups, such as youth, law enforcement, guidance counselors, human service providers, and church leaders.

**Crisis Intervention Companions:** Available 24 hours a day, our Crisis Intervention Companions (CIC) respond to Winchester Medical Center and local law enforcement agencies to provide support on-site during forensic exams or when reporting to the police. Our advocates stand outside of the investigative process to help victims, their friends, and family understand what is happening, understand the emotional impact of the violence, and understand their rights when they report.

**Court Advocates:** A Court Advocate provides support and follow-up services to those survivors participating in the criminal justice system as related to domestic or sexual violence charges. These advocates are available to assist with the filing of Orders of Protection, with physical accompaniment to court proceedings, and with coordinating their case with Victim Witness, the Commonwealth Attorney, and police investigators.

Call our hotline at 540-667-6466 to speak with a Court Advocate (during business hours) or to access a CIC (available 24 hours a day). All services are free and confidential.

Service Area(s)

Clarke County

,

Frederick County

,

Winchester City

Email

[tlc.info@thelaurelcenter.org](mailto:tlc.info@thelaurelcenter.org)