

211 Answers, Please

Age Requirements

No Age Requirement

Available 24/7

Yes

Other Eligibility Criteria

No residency requirement

Family

No

Intake Process

Phone -call for information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Washington DC Department of Human Services

<http://dhs.dc.gov/page/211-answers-please>

Main

(202) 671-4200

64 New York Avenue NE 6th Floor

20002 DC

United States

Monday: 8:15 am-4:45 pm

Tuesday: 8:15 am-4:45 pm

Wednesday: 8:15 am-4:45 pm

Thursday: 8:15 am-4:45 pm

Friday: 8:15 am-4:45 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Internet access is available 24/7

Fee Structure

No Fee

Languages Spoken

English

"211 Answers Please" is a free Information & Referral service that links District residents to government and community programs that can help. Anonymous and confidential. 24/7 access to social, health and other services. Crisis intervention and referrals to mental health professionals is available, as well as referrals for employment and job training, information about health insurance and home ownership programs and more.

Searches are now available online. Please visit our website. Some services may be available to Northern Virginia residents. [Social Services Search](#)

Service Area(s)

Washington DC