

Victim/Witness Assistance

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Must be a victim of crime committed in Norfolk to be eligible for most services.

Family

No

Intake Contact

Willie Harrell

Intake Contact Email

cwainformation@norfolk.gov

Intake Process

Most referrals are provided by the Commonwealth's Attorney's Office or from police reports.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Norfolk City Government

<https://www.norfolk.gov/577/Commonwealths-Attorneys-Office>

<https://www.norfolk.gov/606/VictimWitness-Assistance-Program>

<https://www.facebook.com/NorfolkVA>

<https://twitter.com/NorfolkVA>

Main

(757) 664-4996

800 East City Hall Ave., Suite 500

23510 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Victim-Witness Assistance Program is funded primarily through grants administered by the Department of Criminal Justice Services in Richmond, Virginia. The Victim-Witness Office acts as a liaison between the prosecutors, victims, and witnesses in our criminal cases.

This office assists victims in the filing of crime victim compensation claims, monitors the payment of restitution, keeps victims and witnesses apprised of ongoing case status, and provides referrals to available community services as appropriate. In an effort to minimize inconvenience to citizens affected by crime, this office also attempts to notify victims and witnesses beforehand when we know that they will not need to come to court.

Volunteer interpreters available for foreign-speaking crime victims and witnesses.

Service Area(s)

Norfolk City