

## Administrative Offices

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Resident of Franklin; eligibility requirements differ for each program

Family

Yes

Intake Contact

Benefits Coordinator

Intake Process

Contact the office for more information. Visit the website, complete application on

CommonHelp

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Franklin City Department of Social Services

<https://www.franklinva.com/government/departments/social-services/>

<https://www.franklinva.com/government/departments/social-services/how-to-apply->

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Main

(757) 562-8520

306 N. Main Street

P. O. Box 601

23851 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Administrative Office for the City of Franklin Department of Social Services provides information about benefit programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs.

Some programs available are adult services, adult protective services, pre-screening for nursing facilities, child care assistance, child protective services, daycare provider information, energy assistance program, food stamps, foster care services, general relief, auxiliary grants, state and local hospitalization, Cardinal Care Medicaid eligibility, Cardinal Care Medicaid long term care and TANF.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. You can find out what assistance you might be eligible for through a single online site and submit one application saving you time and effort. Visit [CommonHelp](#)

Service Area(s)

Franklin City

Email

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