

## Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Persons who reside in a Long Term Care facility

Family

No

Intake Contact

Vicki Benson

Intake Contact Email

info@raaa16.org

Intake Process

Self-referral

Healthy Generations Area Agency on Aging

<https://healthygenerations.org>

<https://www.facebook.com/RappahannockAreaAgencyonAging/>

Main

(540) 371-3375

Toll-Free

(800) 262-4012

460 Lendall Lane

22405 VA

United States

Fee Structure

No Fee

Languages Spoken

English

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Spanish

,

French

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## Multi-Lingual

Long Term Care Ombudsman services provide timely responses to complaints involving nursing homes, assisted living, and in-home care. Offers volunteer ombudsman opportunities & training. Offers training/informational opportunities to long-term care facility/agency staff and the general public.

Languages spoken in office: English, Spanish, French, Vietnamese, Russian.

### Service Area(s)

Caroline County

,

Fredericksburg City

,

King George County

,

Spotsylvania County

,

Stafford County