

## **VICAP and Medicare Part D**

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Manassas, Manassas Park, Prince William County residents, Medicare beneficiaries or family/caregivers of Medicare recipients

Family

No

Intake Contact

Rosemari Walker

Intake Process

Walk-in, call, email, mail or fax. Appointments are preferred.

Provider Refer

Yes

Self Refer

Yes

Prince William Area Agency on Aging

<http://www.pwcgov.org/government/dept/aaa/Pages/default.aspx>

Main

(703) 792-4156

TTY/TTD

(703) 792-6444

5 County Complex Court, Suite 240

22192 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The Prince William Area Agency on Aging offers health insurance counseling. Virginia Insurance Counseling and Advocacy Program offers health insurance counseling assistance to seniors, their families and caregivers. VICAP educates, assists and counsels older consumers on health benefits programs, Medicare, Medicare Advantage, Medicare Part D, Medicaid and long-term care insurance.

Specific assistance includes: explaining insurance benefits and helping to understand, file or resolve Medicare claims; comparing Medigap plans, Medicare Advantage plans, Medicare Part D plan and other health care coverage choices; and exploring longer term care insurance needs and comparing policies. Assistance is provided by telephone or in person. The Agency also provides a speaker on Medicare topics to local groups and organizations. There is no fee for either service.

{Languages: Recruits volunteer interpreters as needed. Often a family member of the client can provide language assistance.}

Service Area(s)

Manassas City

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Manassas Park City

,

Prince William County

Email

[pwaaa@pwcgov.org](mailto:pwaaa@pwcgov.org)