

## Insurance

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Virginia

Family

No

Intake Contact Email

bureauofinsurance@scc.virginia.gov

Intake Process

Call the office or the Hotline for more information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

State Corporation Commission, Consumers

<https://scc.virginia.gov/pages/consumers>

[https://scc.virginia.gov/pages/Health-Benefit-Exchange-\(6\)](https://scc.virginia.gov/pages/Health-Benefit-Exchange-(6))

<https://www.facebook.com/VirginiaStateCorporationCommission>

Main

(804) 371-9741

Toll-Free

(877) 310-6560

TTY/TTD

(804) 371-9206

1300 East Main Street - Tyler Building

23219 VA

United States

Fee Structure

No Fee

## Languages Spoken

English

Insurance questions and information are handled by the Bureau of Insurance. The Bureau produces a number of Consumer Guides and offers information of particular interest to Senior Citizens, as well as different topics for Consumer Outreach. The Bureau also houses the Office of the Managed Care Ombudsman.

The Bureau licenses, regulates, investigates and examines insurance companies, agencies and agents on behalf of the citizens of the Commonwealth of Virginia. The Bureau reviews insurance policies to ensure compliance with Virginia law, monitors insurance companies' activities to make sure they conduct their business according to statutory and regulatory requirements, evaluates the financial condition of insurance companies and the ability to pay claims; and ensures that the citizens of Virginia will have access to adequate and reliable insurance protection.

Call the Hotline Toll Free number at 877-310-6560 for questions or request a brochure. Insurance guides available are property and casualty insurance, health insurance, Medicare insurance guide, long term care insurance, Medicare Supplement and Life Insurance.

## Service Area(s)

Statewide

Email

[sccinfo@scc.virginia.gov](mailto:sccinfo@scc.virginia.gov)