## Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria Must live in Charles City County Intake Process Call the office for more information. Self Refer Yes Charles City County Department of Social Services https://www.co.charles-city.va.us/177/Social-Services Main (804) 652-1708 10600 Courthouse Road PO Box 98 23030 VA United States Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure No Fee Languages Spoken English

The Charles City County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults

ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Mission: To promote self-reliance and protection through the provision of community-based services and help families meet basic needs. 24 hour, toll-free Hotline at 1-888-83-ADULT.

If an emergency, call 911.

Service Area(s) Charles City County