Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria **Resident of Franklin County** Family No **Intake Process** Contact the office for more information. Self Refer Yes Franklin County Department of Social Services https://www.franklincountyva.gov/361/Social-Services Main (540) 483-9247 120 East Court Street 24151 VA **United States** Monday: 8:30 am-4:30 pm Tuesday: 8:30 am-4:30 pm Wednesday: 8:30 am-4:30 pm Thursday: 8:30 am-4:30 pm Friday: 8:30 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure No Fee Languages Spoken English

The Franklin County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free APS Hotline at 1-888-832-3858.

Service Area(s) Franklin County