

Regional Transportation Collaborative, Foothills Area Mobility System (FAMS) Call Center

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

The information and referral is open and available to the public as a whole, with referrals made to appropriate service programs and resources based on age eligibility for each specific agency/funding source.

Intake Contact Email

rrcsb@rrcsb.org

Intake Process

Call for an assessment.

Intake Contact Telephone

(540) 829-5300

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Also serves residents of the towns of Culpeper, Gordonsville, Madison, Orange, the Plains, Remington and Washington.

Self Refer

Yes

Encompass Community Supports

<http://www.rrcsb.org>

<https://fams.org>

<https://www.facebook.com/rrcsb>

@rrcsb

Main

(540) 829-5300

Phone Emergency

(540) 825-5656

15361 Bradford Road

22701 VA

United States

Monday: 8:30 am-4:00 pm

Tuesday: 8:30 am-4:00 pm

Wednesday: 8:30 am-4:00 pm

Thursday: 8:30 am-4:00 pm

Friday: 8:30 am-4:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

Foothills Area Mobility System (FAMS) Call Center offers a single phone line providing all transportation information and referral in the region. Services include:

- Coordination of volunteer ride requests and/or referrals to volunteer transportation programs.
- Coordination of paid ride programs.
- Coordination of gas card supplements/scholarship programs,
- Central data collection point for all mobility in the region.

Mobility Coordinators answer calls and also return messages using this process:

- Coordinators collect demographic, planning, and transportation-related data for each caller.
- Callers provide the reason and needs including to and from and desired travel dates/times, and any special factors.
- Coordinators match transportation needs with existing resources in the region - working in a non-competitive filter model - matching up needs first with any

available public transportation, then volunteer driver programs, paid programs, and finally gas resources.

Service Area(s)

Culpeper County

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Fauquier County

,

Madison County

,

Orange County

,

Rappahannock County

Email

rrcsb@rrcsb.org