

Find Your Local Energy Share Agency

Age Requirements

No Age Requirement

Family

Yes

Intake Process

Call customer service. Visit the website for information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Dominion Energy

<https://www.dominionenergy.com/>

<https://www.dominionenergy.com/virginia/billing/billing-options-and-assistance/...>

<https://www.dominionenergy.com/virginia/billing/billing-options/energyshare>

Main

(866) 366-4357

Toll-Free

(866) 366-4357

600 East Canal Street

23261 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Dominion Energy offers EnergyShare program throughout Virginia. EnergyShare is a year-round assistance program (heating and cooling) that has been helping qualified customers with energy bill payment assistance since 1982. In recent years, funding has increased and the program expanded to include free home energy assessments and energy efficiency upgrades for customers approved for bill assistance. Upgrades funded by EnergyShare provide sustainable energy bill savings through energy conservation. Check out the [EnergyShare brochure \(view Spanish version\)](#). [Energy Share Agencies in North Carolina and Virginia](#)

The program provides a one-time payment of last resort for those who have exhausted other forms of assistance or who do not qualify for such help. EnergyShare is not income based so any customer in crisis is eligible to apply. Individuals 60 and older may be eligible for additional assistance. Military veterans and those individuals living with disabilities may qualify for an additional \$500 benefit if participating in the voucher programs of the Department of Veteran Services or the Centers for Independent Living.

EnergyShare provides benefits in two ways: Bill Payment Assistance and Weatherization. Customers who receive EnergyShare bill payment assistance are eligible to receive a free home energy assessment and the installation of free energy efficiency upgrades to help save on their energy costs. Upgrades can include

- LED lighting
- Low-flow shower heads
- Faucet aerators
- Attic/floor insulation
- Hot water pipe wrap insulation
- Hot water heater tank wrap
- Heat pump tune-up
- A/C tune-up
- Air and duct sealing
- ENERGY STAR refrigerator replacement
- High-efficiency central furnace fan motor replacement

If you're a Virginia customer, call 2-1-1 or visit 211virginia.org for a referral to your local EnergyShare agency.

Service Area(s)

Statewide