## Volunteer Opportunity

Intake Contact Staff Intake Contact Email info@seniornavigator.org Intake Process Call or email the office. Intake Contact Telephone (804) 525-7728 x80452 **Provider Refer** No **Report Problems** Call the Agency Self Refer No VirginiaNavigator https://www.virginianavigator.org http://virginianavigator.org/about-our-family-websites https://www.facebook.com/VirginiaNavigator/ Main (804) 525-7728 Toll-Free (866) 393-0957 Phone Emergency (804) 525-7728 7501 Boulder View Drive, Suite 630 23225 VA **United States** Fee Structure No Fee Languages Spoken English

We are seeking individuals in a volunteer capacity to add and update information in the VirginiaNavigator family of websites database.

This position is ideal for a detailed and results-oriented individual who enjoys varied tasks, using the computer and telephone contact. Responsibilities would include:

- Entering information on new service providers and updating information on existing providers using surveys, phone or email contacts, and third-party resources.
- Reviewing information added or changed by service providers and editing according to style guidelines for grammar and spelling accuracy.
- Contacting service providers by phone, email, or postal mail to add or update information in the database.

Volunteers interested in the Data Specialist position should have:

- Strong oral and written language skills and editing ability
- Excellent customer service skills especially phone communications
- Knowledge of health and human services programs and language is helpful, but not necessary
- Intermediate level skills with Microsoft Office products especially Excel and Word

Flexible hours and training provided. If you meet these requirements and are interested in the position, please contact Kim Tarantino at <u>866-393-0957</u> or <u>kim@virginianavigator.org</u>.

Service Area(s) Statewide Email info@virginianavigator.org