

## **Citizen Assistance**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Alexandria residents

Family

No

Intake Process

Phone, Visit the website. Citizens can also call 703-838-4800.

Provider Refer

Yes

Self Refer

Yes

Call.Click.Connect, Alexandria

<https://www.alexandriava.gov/ContactUs>

<https://request.alexandriava.gov/CCC/#tab=Find>

Main

(703) 746-4357

Alexandria City Hall

301 King St.

22314 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Alexandria City provides an online customer service system. Call.Click.Connect allows customers to submit service requests, report problems, search for information or find the correct contact to call for a variety of issues and topics of interest. The one number to call is Call 703-746-HELP or 703-746-4357.

The office provides customers with an easily accessible point of contact with City government. The staff responds to individual citizen requests for information or complaints about City services and strives to make local government more responsive to the needs of citizens.

Consumer Affairs (703-838-4350) If you wish to file a complaint against a retail business in the City of Alexandria, consumer protection services are administered by the Office of the Attorney General of Virginia. For more information, please see <http://www.oag.state.va.us/index.php/citizen-resources/consumer-protect...>

Service Area(s)

Alexandria City