

Special Billing for Visually Impaired

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Customer of Dominion

Family

No

Intake Process

Call customer service. Visit the website for information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Dominion Energy

<https://www.dominionenergy.com/>

<https://www.dominionenergy.com/home-and-small-business/billing-options>

Main

(866) 366-4357

Toll-Free

(800) 688-4673

One James River Plaza

P O Box 26666

23261 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

In addition to regular bills, Dominion Energy provides informational statements in large print or Braille. Call the office to sign up or visit [Special Billing](#).

If you have TDD equipment, call 1-800-291-7745 with any questions between 8 am and 5 pm, Monday through Friday. You can use Virginia Relay to report an outage at 1-800-828-1120 at any time.

Service Area(s)

Statewide