

Product Safety Information & Hotline

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

No residency requirement.

Family

No

Intake Contact

Daniel Rumelt

Intake Process

Phone. Message may be left after 5:30PM

Intake Contact Telephone

(800) 638-2772

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

United States Consumer Product Safety Commission

<http://www.cpsc.gov>

<https://www.facebook.com/USCPSC/>

<https://twitter.com/USCPSC>

Main

(301) 504-7923

Toll-Free

(800) 638-2772

TTY/TTD

(301) 595-7054

4330 East West Highway

20814 MD

United States

Monday: 8:00 am-5:30 pm

Tuesday: 8:00 am-5:30 pm

Wednesday: 8:00 am-5:30 pm

Thursday: 8:00 am-5:30 pm

Friday: 8:00 am-5:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Eastern Standard Time

Hotline hours are Monday-Friday 8AM-5:30PM

Fee Structure

No Fee

Languages Spoken

English

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Spanish

U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. The Commission protects the public from products that pose a fire, electrical, chemical or mechanical hazard and works to ensure the safety of consumer products.

Consumers may call Hotline at 800-638-2772 to obtain product-related safety information including recall information, to report an unsafe product, or to report a product-related injury. The Commission does not act on all complaints and does not cover automobiles, food or drugs, cosmetics, financial matters or dissatisfaction with products or services. Visit the website for information about recalled products.

List Server. Copies of product recall and product safety information can be sent automatically via Internet e-mail, as they are released by CPSC. To subscribe to this service, send an e-mail message to: listproc@cpsc.gov. In the body of the e-mail

message enter: sub CPSCINFO-L YourFirstName YourLastName An e-mail acknowledgement of subscription to the service will be sent.

Additional fax number is 301.504.0025

Freedom of Information Act - call 301.504.7923.

Convenient to a bus. Partially accessible to persons with disabilities.

Service Area(s)

Nationwide