Administration Office

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Requirements vary with each program or benefit

Family

Yes

Intake Process

Visit the website for information. Call the office

Report Problems

Call the Agency

Self Refer

Yes

City of Richmond Department of Social Services

https://www.rva.gov/social-services

https://www.rva.gov/social-services/social-services-about-us

Main

(804) 646-7000

Toll-Free

(855) 635-4370

Marshall Plaza Building

900 East Marshall Street

23219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

The Administrative Office of the Richmond City Department of Social Services provides programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs.

Some programs available are adult services, adult protective services, child care assistance, child protective services, daycare provider information, energy assistance program, food stamps, foster care services, general relief, auxiliary grants, state and local hospitalization, Cardinal Care Medicaid eligibility, Cardinal Care Medicaid long term care, TANF, VIEW, and vehicle donation program.

Applications can be picked up and filed at any time during our regular business hours. Interviews for some programs are conducted at the Marshall Plaza (900 East Marshall Street) location only.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit CommonHelp

Service Area(s)
Richmond City
Email
asksocialservices@richmondgov.com