

## **Insurance Counseling, VICAP and Medicare Part D**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Serves Medicare beneficiaries and those who are Medicare eligible, as well as those seeking help with ACA Marketplace insurance.

Intake Contact

Lenore Jordan

Intake Contact Email

[insurance@jabacares.org](mailto:insurance@jabacares.org)

Intake Process

Self-referral. Appointment necessary.

Intake Contact Telephone

(434) 817-5248

Provider Refer

Yes

Self Refer

Yes

JABA (Jefferson Area Board for Aging)

<http://www.jabacares.org>

<https://www.jabacares.org/medicare-counseling>

<https://www.facebook.com/jaba.charlottesville/>

JABA (@jabacares) / Twitter

Main

(434) 817-5222

674 Hillsdale Drive Suite 9

22901 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Monday through Friday 8:30am until 4:30pm

Languages Spoken

English

JABA staff provides free health insurance counseling to assist people with Medicare or ACA insurance. This service is part of the statewide Virginia Insurance Counseling and Assistance Program (VICAP).

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals eligible for Medicare and their families. VICAP helps them to understand and enroll in appropriate Medicare plans, including prescription drug plans, and apply for assistance in paying for their prescription drug plan.

Also, VICAP can provide help with the medical bill paying process for those having problems with Medicare and can help with decisions about Medicare Supplement (Medigap) insurance and Long Term Care insurance.

The VICAP specialist will meet by appointment at 674 Hillsdale Drive in Charlottesville. Phone appointments can be arranged when necessary.

Service Area(s)

Albemarle County

,

Charlottesville City

,

Fluvanna County

,

Greene County

,

Louisa County

,

Nelson County

Email

[info@jabacares.org](mailto:info@jabacares.org)